



Tarrant
County
College

PROOF OF PERFORMANCE

A REPORT TO OUR COMMUNITY



NORTHEAST



NORTHWEST



SOUTHEAST



SOUTH



TRINITY RIVER



TRINITY RIVER EAST

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Moving Toward Vision 2015

In keeping with Tarrant County College's mission to provide affordable and open access to quality teaching and learning, the College developed a plan in 2010 to foster measurable, sustainable progress through 2015. The Vision 2015 Strategic Plan, adopted by the Board of Trustees, focuses on specific goals in the areas of student learning and success; affordability, accessibility and diversity; and institutional effectiveness. In just two years, this plan has moved the College to a new mindset where we actively pursue bold, innovative change with measurable results toward student success as the end goal. This report serves as a summary of the progress made during the 2011-2012 academic year.

2011-2012 A Year In Review

FALL 2011



Trinity River East Campus Opens

- Haltom City Northeast Center opens in a repurposed civic center, bringing credit and continuing education to a high-need neighborhood.
- Northwest Campus partners with Fort Worth ISD and Lake Worth ISD for an Early College High School, promoting a college-going culture for high school students.
- Trinity River Campus opens the Idea Store, a gathering place devoted to the community and providing a gateway to the TCC experience.
- TCC debuts its mascot Toro the Trailblazer to promote a college-going culture among youth.
- Trinity River East Campus for Health Care Professions opens its doors to serve more than 700 students in the allied health and nursing fields.

SPRING 2012



TCC Hosts Chinese Delegation

- TCC hosts Chinese delegation to foster international educational partnerships.
- TCC receives a \$458,025 grant from the Texas Workforce Commission to provide workforce skills aligned with business and industry needs.
- TCC launches Career Coach, an online guide for the community to local hiring trends, wages, job postings and educational programs.
- Sid Richardson Foundation awards \$250,000 grant for TCC's Academic Enrichment Program designed to provide intensive instruction for students underprepared for college.
- The Discovery Channel features Trinity River East Campus for its innovative approach to training health-care professionals.

SUMMER 2012



TCC and Tarleton State Sign Transfer Agreement

- TCC and Tarleton State sign transfer agreement to facilitate the transfer of coursework for the completion of a bachelor's degree.
- TCC and UT Arlington partner to offer a \$10,000 bachelor's degree.
- TCC launches Crowley South Campus Center to offer dual credit, Weekend College and continuing education courses in partnership with Crowley ISD.
- Fort Worth ISD Texas Academy of Biomedical Sciences partners with Trinity River Campus to offer TCC's second Early College High School.
- Texas Workforce Commission awards a \$744,845 Skills Development Fund grant to TCC and North Central Texas College to provide highly specialized job training to 275 new GE Manufacturing Solutions employees.



Goal



Support Student Learning and Success

When making the transition to college, students can sometimes feel overwhelmed in the new environment. Some arrive completely unprepared for college-level studies, some need help navigating through TCC's numerous student services, and others need an environment that's conducive to learning, with academically challenging programs and space to study individually or in groups. TCC focused on these needs this year to foster overall student satisfaction, retention and academic success.

A Space Designed for Learning

Knowing that the campus environments must be designed to support academic and student needs, TCC completed a comprehensive examination of facilities and resources. The concept began as a separate academic and facilities plan, but it quickly morphed into an ambitious institutional plan to enhance the entire TCC experience.

Engaging Students for Success

Student success is at the core of all things TCC, and the College has made great strides in affecting positive outcomes for our students. Improvements include:

- **Academic Enrichment Program (AEP)** – to decrease or eliminate the students' need to take or bypass developmental education
- **Discontinuation of Late Registration** – to ensure timely registration and preparation for success
- **Attendance Requirement** – to increase student success and retention
- **Mandatory Remediation** – to ensure that students complete developmental education requirements in a timely manner and have a solid foundation for college-level work
- **Case Management/Assigned Advising** – to connect first-time-in-college students to an advisor upon their entry into the College
- **Mandatory Transition to College Success Course and Assignment of Advisors to STSC Sections** – to ensure that all first-time-in-college students make a smooth transition to college and connect with an advisor

■ Using Title III, Project SSStrong funds, several tutoring labs at Tarrant County College began tracking student usage with TutorTrac software. As of fall 2012, the tool had already recorded more than 300,000 student visits across 30 tutoring and learning labs at TCC campuses.

A Personalized Approach to Remediation

The Academic Enrichment Program was launched in summer 2012, thanks to a \$250,000 grant from the Sid Richardson Foundation. The grant provides a beginning assessment followed by personalized academic support to remediate academic skills deficiencies for students in need of developmental education. Intensive, focused instruction is delivered at a rate of 16-24 hours per week over a three-week timeframe.

High Achievers

The Cornerstone Honors Program provides a wide range of honors courses and activities for students that stimulate creative thought and critical thinking, promote self-confidence and communication skills, provide cultural enrichment and build tools for future scholastic success. Most Honors students transferring to four-year colleges or universities earn scholarships, and data shows that these students do as well as or better than students starting at a four-year institution.

"IT'S ALL JUST COMPLETELY DIFFERENT AND DIVERSE, AND YOU'RE NOT ALONE IN BEING THE PERSON THAT YOU ARE."

- TCC Student Brentleigh Gandy



Goal **2** **Ensure Affordability, Accessibility and Diversity Reflective of the Community**

Although enrollment at TCC consistently reflects the demographic breakdown of Tarrant County, the College is not satisfied with mere enrollment numbers. Everyone deserves a chance to learn and succeed regardless of gender, race, ethnicity, religion, age, ability, sexual orientation, socioeconomic status, or veteran status. TCC is committed to seeing that everyone gets that opportunity.

Open Access

The College has five major campuses, plus the new Trinity River East Campus for Health Care Professions, conveniently located throughout Tarrant County. Continuing Education Services expands this reach by providing two workforce development centers and numerous learning centers countywide. Weekend College also offers additional options and flexible schedules on Friday, Saturday and Sunday at all TCC campuses.

This expansive network of offerings enables one in every 18 Tarrant County residents to take a class at TCC each year. And for every resident, a TCC location is no more than a 20-minute drive away.

Hundreds of Distance Learning courses also provide students with a way to take classes anytime, anywhere.

Specialized Programs

Tarrant County College has launched and continues to expand a number of programs designed for specific populations of students in need of inspiration, opportunities or more flexibility in their educational options.

These programs range from Bridge and Upward Bound designed to increase college preparation for high school students to Men of Color Mentoring and the Chancellor’s Emerging Leaders Program, designed to provide personalized support for high-need students. The notable Visions Unlimited Program also continues to inspire self-sufficiency for the homeless and has served more than 150 participants to date.

Increased Student Financial Assistance

Increased funding for financial assistance for all students, including affordable textbook options, continues to ensure accessibility to a quality education.

- Financial aid to TCC students totaled approximately \$116.4 million, supporting our students and putting millions back into our local economy.
- Total scholarship dollars increased 12% from 2010-'11 to 2011-'12.
- The total number of scholarships administered increased 9% from 2010-'11 to 2011-'12.

A Commitment to Diversity

TCC has implemented critical measures of success for diversity and cultural competency. TCC’s focus on inclusion drives the College’s continuing efforts to ensure that everyone can take full advantage of the TCC experience.

Fall 2011 – Summer 2012 Credit Student Profile

- Men41.0%
- Women.....59.0%
- African-American 18.7%
- Anglo.....46.2%
- Asian.....5.8%
- Hispanic.....25.7%
- Native American0.5%
- Other Ethnic Groups.....3.1%

Adult Education

TCC provides training in adult basic skills, GED preparation and ESL at multiple campuses and community centers throughout Tarrant County. Studies show that 240,000 Tarrant County adults cannot read well enough to succeed at a fourth-grade level.

- 4,819 students enrolled in ESL at TCC campuses and learning centers in 2011-2012
- 4,539 students enrolled in TCC Adult Basic Education/ GED programs in 2011-2012

“TCC HAS BEEN A RESOURCE FOR FIGURING OUT WHAT I REALLY WANT TO DO WITH MY LIFE, LIKE MY CAREER, WHERE I WANT TO GO, AND WHAT I WANT TO CONTINUE DOING.”

- TCC Student Elizabeth Price



TCC CONNECTS STUDENTS WITH 43 COLLEGES AND UNIVERSITIES TO HELP SMOOTH THE TRANSITION TO A FOUR-YEAR DEGREE.

Goal 3 Promote Institutional Effectiveness

In order to keep up with the changing needs of students, TCC must think ahead and be prepared for tomorrow.

It's a Digital World

To meet the growing demand for instant notifications and up-to-date information, TCC launched a mobile app, a Districtwide intranet, an interactive myTCC portal powered by Blackboard, and new TCC student email service powered by Gmail.

Data Driven

The capacity of the Institutional Research Office was increased to accommodate the growth and the data-driven direction for the College, empowering TCC to make decisions based on accurate metrics.

Process Improvement

To streamline the steps involved in getting new initiatives off the ground, TCC now requires project charters for all new projects, and the adoption of a red, yellow, green process helps to prioritize timelines.

Professional Development and the Faculty Academy

The Faculty Academy and the Human Resources Office have worked together to provide a comprehensive array of staff and professional development opportunities for all employees. To foster workplace satisfaction and upward mobility, all employees complete Professional Development Career Paths, Succession Plans, and Professional Development Plans. More than 4,000 full- and part-time employees completed at least one professional development activity or training course during the 2011-12 academic year.

The Faculty Academy, started in 2010, also offers pedagogical, general academic, student services and other specialized training to meet the needs of our students.

Evaluating Marketing Tactics

TCC conducted an internal communications audit and external market research to evaluate the effectiveness of TCC's message, to reduce bottlenecks in communication, and to identify marketing needs.

Standardizing Campus Procedures

Presidents across all campuses collaborated to standardize staffing in 14 academic and support departments, ranging from Career Services to the Registrar's Office, to create a uniform process Districtwide.

Community Collaboration

- Aligning with local industry needs, TCC offers training for 23 of the 28 occupations identified as high-demand in North Texas by Workforce Solutions.
- TCC offers 26 of the 35 high-demand occupations in Tarrant County.
- In the past three years, TCC has provided training to 4,000 employees at more than 20 local businesses through partnerships with Workforce Solutions of Tarrant County.
- In 2010-2011, 71% of TCC graduates were employed, engaged in military service, or continued their studies. Programs with 100% placement in the past three years include:
 - Computer Software & Engineering
 - Computer & Information Sciences
 - Culinary Arts
 - Hospitality Administration
 - Quality Control & Safety

Prepared to Respond

A revised Emergency Management Plan has been developed and communicated Districtwide. Safety drills are scheduled, and specific functional annexes are being added for emergency preparedness.

Included in these efforts is a new myTCC Alerts system that sends text and email alerts and voice messages in the event of inclement weather closures or campus emergencies.



By the Numbers

\$12,592,099

Total value of grant dollars being managed in grants active during 2011-2012

\$8,681,599

Total amount of new grant awards during 2011-2012

\$76.5 M

Federal Financial Aid that went to TCC students and back into the local economy in 2011-2012

81% Increase in intentional advising sessions from Fall 2010 to Fall 2011

31% Increase in intentional advising sessions from Summer 2011 to Summer 2012

4,760

Total number of degrees and certificates awarded in 2011-2012, an increase of 15% since 2010

\$351 M

The amount the Tarrant County economy receives annually due solely to TCC operations

10 TCC IS ONE OF THE TOP 10 COMMUNITY COLLEGES IN THE NATION FOR AWARDING DEGREES TO MINORITY STUDENTS.

8,000

AVERAGE NUMBER OF DUAL CREDIT STUDENTS SERVED EACH YEAR BY TCC.

EACH YEAR, ONE OUT OF EVERY 18 TARRANT COUNTY CITIZENS ENROLLS IN A COURSE THROUGH TCC.

\$10,000 DEGREE

TCC AND UT ARLINGTON PARTNERED TO EASE TRANSFER FOR STUDENTS THROUGH THIS DEGREE OPTION, ONE OF THE FIRST OF ITS KIND.

63.6%

Increase in completions of certificates from FY 2000 to FY 2011

200

Number of community events in which TCC participated during the year

50,062

Total TCC enrollment in Fall 2011, reaching the 50,000 milestone for the first time



Looking to the Future

Texas community colleges serve 50% of all students enrolled in higher education, the highest percentage of any higher education sector in our state.

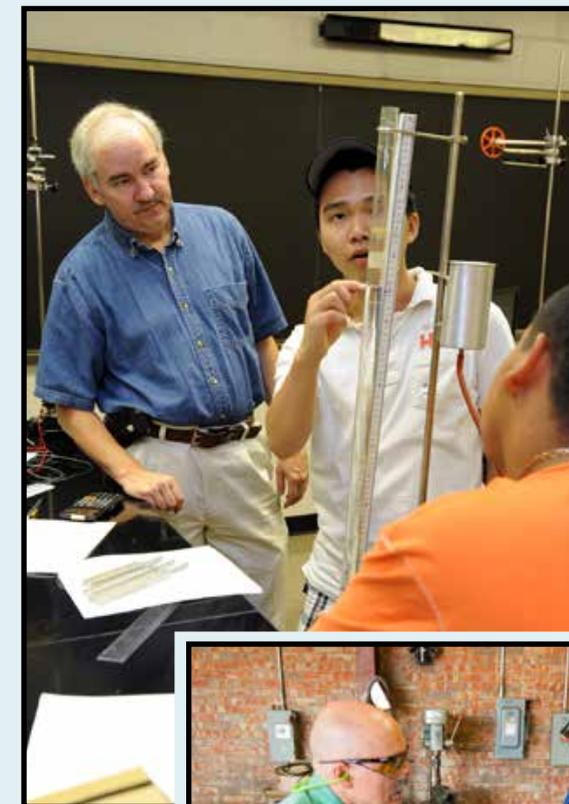
Community colleges cater to the educational and training needs of all people—from honors students to adult learners in need of basic education, from children to senior citizens, from those in need of highly specialized skills to entry-level workers. Furthermore, community colleges fuel the economy and serve as a hub for continued development of the workforce in our state and our nation.

Tarrant County College moves forward with a keen awareness of this vital role in supporting our students, our business and industry partners and our community. As a result, TCC has joined all community colleges in Texas to align with the five legislative priorities set forth by the Texas Association of Community Colleges.

5-Point Campaign: Legislative Priorities

1. Workforce and Skills Alignment
2. Measuring and Funding Success
3. College Readiness
4. Transfer and Articulation
5. Texans in Community Colleges

The most mission critical focus of the community colleges of Texas is student success—success for all who seek educational opportunities at our institutions. It is this overarching goal that drives our faculty and staff to contribute to the economic growth of Texas and the U.S. and to help our students gain a higher quality of life.

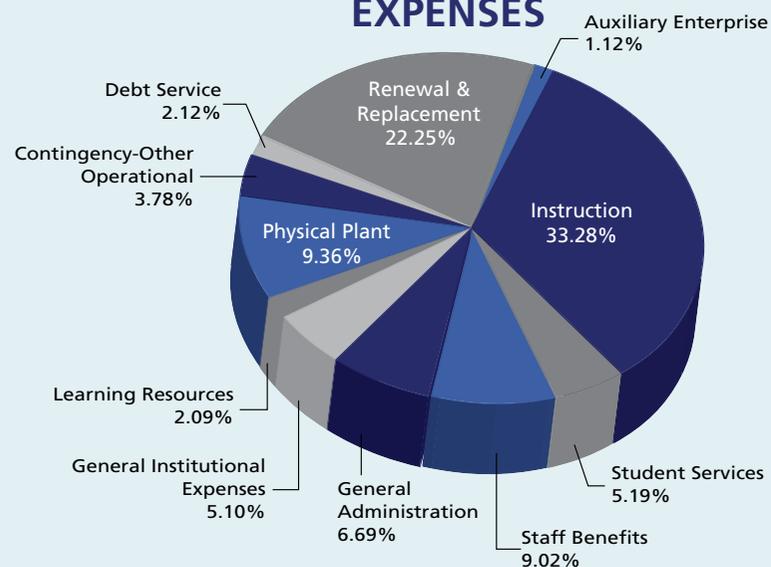


“YOU GET ONE-ON-ONE CONTACT WITH YOUR TEACHER, AND IT IS BETTER FOR STUDY GROUPS....YOU HAVE FEWER PEOPLE, AND YOU CAN COMMUNICATE BETTER WITH YOUR CLASSMATES AND YOUR TEACHERS.”

-TCC Student Jaileen Vega

Financial Information

EXPENSES



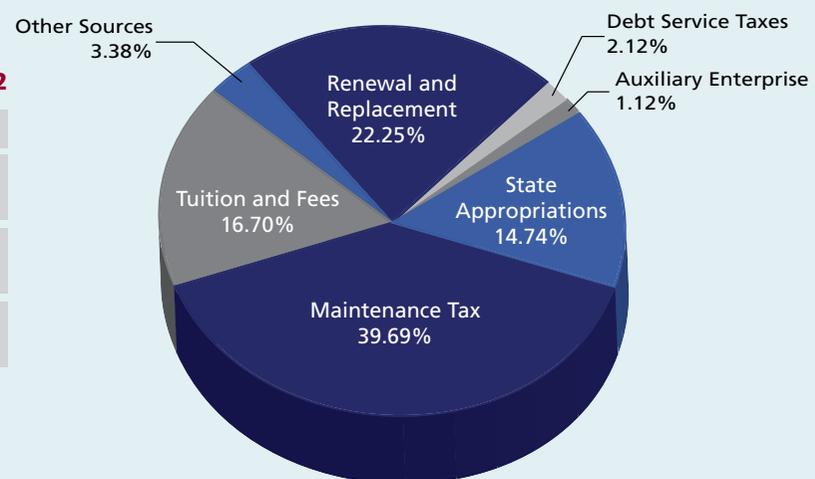
Mission Statement

Tarrant County College provides affordable and open access to quality teaching and learning.

Economic Impact on Tarrant County

- TCCD operations contribute roughly \$351 million annually to the Tarrant County economy.
- Tarrant County College supports local TIFs in an amount of more than \$4.5 million each year.
- Student educational attainment generates a return of more than \$8 for each dollar invested, bringing a benefit to Texas of more than \$2 billion per year.
- Tarrant County College employs more than 4,400 individuals, generating \$149 million in payroll annually.
- Tarrant County College purchases contributed approximately \$13.5 million to local Minority/Women-Owned Business Enterprises in 2011-'12.

REVENUES



Department of Education Annual Federal Financial Aid 2011-2012

\$74,638,101	Total amount of Federal Pell Grant disbursed to TCC's students
\$977,417	Total amount of Federal Supplemental Educational Opportunity Grant (FSEOG) disbursed to TCC's students
\$705,719	Total amount of Federal Work-Study (FWS) earned by TCC's students
\$2,839,100	Total 2011-2012 Funds Awarded Through Texas Public Education Grants (TPEG)*

*TPEG is a state mandated tuition set-aside grant program



"THE TEACHERS ARE ALWAYS THERE TO HELP YOU, THEY'RE ALWAYS AVAILABLE TO YOU, AND THEY WILL GO TO ANY EXTREME TO HELP YOU."

- TCC Student Rafael Gonzales



TCC is an Equal Opportunity/Equal Access Institution.



An Achieving the Dream™ Institution
Community Colleges Count