

Tarrant County College<sup>®</sup>  
Success Within Reach.



2012-2013  
PROOF OF PERFORMANCE  
A REPORT TO OUR COMMUNITY

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# Moving Toward Vision 2015

TARRANT COUNTY COLLEGE

In keeping with Tarrant County College's mission to provide affordable and open access to quality teaching and learning, the College developed a plan in 2010 to foster measurable, sustainable programs through 2015. The Vision 2015 Strategic Plan, adopted by the Board of Trustees, focuses on specific goals in the areas of student learning and success; affordability, accessibility and diversity; and institutional effectiveness. This plan has moved the College to a new mindset where we actively pursue bold, innovative change with measurable results towards student success as the end goal. This report serves as a summary of the progress made during the 2012-2013 academic year.

# 2012-2013 A Year in Review

TARRANT COUNTY COLLEGE

## FALL 2012



Math Emporium classroom

- TCC is selected by the American Association of Community Colleges to receive the Plus 50 Encore Complete grant to support the AACC's work to increase the number of students more than 50 years of age who finish degrees, certificates and other credentials.
- TCC Student Success Centers, staffed by advisors, faculty, staff and students were opened on each campus.
- The South Campus began final planning for an Energy Technology Center aimed at educating students while providing a model for structural efficiency. The Center promises students a net-zero energy building, using more on-site renewable energy sources.
- TCC opens a Writing Center and Math Emporium on every campus to support student success.

## SPRING 2013



Family Empowerment Center

- Trinity River Campus East was named in the "Top 13 Texas Buildings to See in 2013" by Architizer and The Texas Society of Architects.
- A new partnership between TCC and Volkswagen Group of America resulted in the donation of two 2013 VW Passat vehicles to benefit the South Campus Automotive Service Technology Department.
- TCC opens the Family Empowerment Center on the South Campus to serve families from underserved, unprepared and unemployed populations that will participate in workforce readiness and postsecondary credentials and/or certifications.
- TCC partner Burlington Northern Santa Fe Railroad (BNSF) contributed a tank rail car to the Fire Service Training Center at Tarrant County College Northwest Campus.

## SUMMER 2013



Emergency Medical Tech Basic Program

- TCC developed and completed the Diversity and Inclusion Strategic Plan. More than 100 students, faculty and staff serve on the Diversity and Inclusion Council.
- TCC attained Achieving the Dream Leader College status in August 2013.
- TCC acquired the Bell Helicopter Textron facility at Alliance Airport. In response to requests from business and industry, programs in Advanced Composites Technology, Logistics and Supply Management and Commercial Pilot will be added at the Center.
- Trinity River Campus launched an Early College High School with Fort Worth ISD's Texas Academy of Biomedical Sciences (TABS) in partnership with the University of North Texas and UNT Health Science Center. Three hundred students are now in that program.
- TCC and Arlington ISD established a dual-credit partnership within the Emergency Medical Tech Basic Program.



## Goal I Support Student Learning and Success

TARRANT COUNTY COLLEGE

When making the transition to college, students can sometimes feel overwhelmed in the new environment. Some arrive completely unprepared for college-level studies; some need help navigating through TCC's numerous student's services; and others need an environment that's conducive to learning, with academically challenging programs and space to study individually or in groups. TCC focused on these needs this year to foster overall student satisfaction, retention and academic success.

### A Space Designed for Learning

Knowing that the campus environments must be designed to support academic and student needs, TCC formally adopted an Institutional Plan. The concept began as a separate academic and facilities plan, but quickly morphed into an ambitious institutional plan to enhance the entire TCC experience.

### Engaging Students for Success

Student success is at the core of all things TCC, and the College has made great strides in affecting positive outcomes for our students. Improvements include:

- **Academic Enrichment Program (AEP)** – to decrease or eliminate the students' need to take or bypass developmental education
- **Discontinuation of Late Registration** – to ensure timely registration and preparation for success
- **Attendance Requirement** – to increase student success and retention
- **Mandatory Remediation** – to ensure that students complete developmental education requirements in a timely manner and have a solid foundation for college-level work
- **Case Management/Assigned Advising** – to connect first-time-in-college students to an advisor upon their entry into the College
- **Mandatory Transition to College Success Course (STSC) and Assignment of Advisors to STSC Sections** – to ensure that all first-time-in-college students make a smooth transition to college and connect with an advisor

■ Using Title III, Project SStrong funds, several tutoring labs at Tarrant County College began tracking student usage with TutorTrac software.

### Evidence of Success

Students show their success with high licensure pass rates in many programs: TCC's health professions programs in Allied Health and Nursing had licensure pass rates ranging from 92% to 100%.

### High Achievers

TCC has expanded the Cornerstone Honors Program to serve students on every campus. Previously only available on the Northeast and Northwest campuses, the program provides a wide range of honors courses and activities for students that stimulate creative thought and critical thinking, promote self-confidence and communication skills, provide cultural enrichment and build tools for future scholastic success. Most Honors students transferring to four-year colleges or universities earn scholarships, and data show that these students do as well as or better than students starting at a four-year institution.

THERE IS A WIDE VARIETY OF COURSES. THERE IS MORE OPPORTUNITY AND I DON'T HAVE TO BE BORED WITH MY BASICS. I CAN EXPLORE MY EDUCATION.

TCC STUDENT ALYSSA SARSAGARD



# Ensure Affordability, Accessibility and Goal II Diversity Reflective of the Community

TARRANT COUNTY COLLEGE

Although enrollment at TCC consistently reflects the demographic breakdown of Tarrant County, the College is not satisfied with mere enrollment numbers. Everyone deserves a chance to learn and succeed regardless of gender, race, ethnicity, religion, age, ability, sexual orientation, socioeconomic status or veteran status. TCC is committed to seeing that everyone gets that opportunity.

### Open Access

The College has five major campuses, plus the Trinity River Campus East for Health Care Professions, conveniently located throughout Tarrant County. Continuing Education Services provides two workforce development centers and numerous learning centers county-wide. Weekend College also offers additional options and flexible schedules on Friday, Saturday and Sunday at all TCC campuses. This expansive network of offerings enables one in every 18 Tarrant County residents to take a class at TCC each year.

### Specialized Programs

Tarrant County College continues to expand a number of programs designed for specific populations of students in need of inspiration, opportunities or more flexibility in the educational options. From Bridge and Upward Bound, which prepare high school students for college, to Men of Color and Empowering Links mentoring programs and the Chancellor's Emerging Leaders, high-need students receive personalized support. The notable Visions Unlimited Program also continues to inspire self-sufficiencies for the homeless.

### Veteran-Friendly Campuses

TCC supports area veterans by providing access to training, education and services needed to ease the transition into civilian life. The College Credit for Heroes programs ensures active duty, former and retired military receive credit earned for service to our country.

VetSuccess on Campus assists veteran-students in making a smooth transition to college life with services to support academic and vocational success. Veteran Advocates at each campus assist veterans and their families in understanding and obtaining available benefits.

### Increased Student Financial Assistance

Increased funding for financial assistance for all students, including affordable textbook options, continues to ensure accessibility to a quality education.

- Financial aid to students totaled \$129.3 million, supporting our students and putting millions back into our local economy.
- Total scholarship dollars increased 65% from 2011-'12 to 2012-'13 from \$630,461 to \$1,042,770.
- The total number of scholarships administered increased 75% from academic year 2011-'12 to 2012-'13 from 640 to 1,119.

### A Commitment to Diversity

TCC has implemented critical measures of success for diversity and cultural competency. TCC's focus on inclusion drives the College's continuing efforts to ensure that everyone can take full advantage of the TCC experience.

#### Fall 2012 Credit Student Profile

- Men .....41%
- Women.....59%
- African-American ..... 19%
- Anglo.....46%
- Asian.....6%
- Hispanic.....26%
- Other Ethnic Groups.....3%

THE DIVERSITY IS FANTASTIC. I GET MORE PERSPECTIVE ON MY EDUCATION.

TCC STUDENT ALCYIA LEE



# Goal III Promote Institutional Effectiveness

TARRANT COUNTY COLLEGE

In order to keep up with the changing needs of students, TCC must think ahead and be prepared for tomorrow.

### It's a Digital World

To meet the demand of digital access and speed, TCC has more than doubled its bandwidth to the Internet, and installed more than 700 new wireless access points across the District. Student, faculty and staff now have 30GB of network storage as well as access to free applications that handle word processing, spreadsheets and presentation.

### Data Driven

The capacity of the Institutional Research Office was increased to accommodate the growth and the data-driven direction for the College, empowering TCC to make decisions based on accurate metrics.

### Process Improvement

In order to improve performance in all areas of TCC, Process Improvement has been instrumental in leading effective project change and resource management, organizational discipline, process improvement and performance transparency. Through training all TCC employees Districtwide, Process Improvement works toward maximizing the ability of all employees to add value.

### Professional Development and the Faculty Academy

The Faculty Academy and the Human Resources Office have worked together to provide a comprehensive array of staff and professional development opportunities for all employees. To foster workplace satisfaction and upward mobility, all employees complete Professional Development Career Paths, Succession Plans and Professional Development Plans. More than 4,000 full- and part-time employees completed at least one professional development activity or training course during the 2012-13 academic year.

The Faculty Academy, started in 2010, also offers pedagogical, general academic, student services and other specialized training to meet the needs of our students.

### Evaluating Marketing Tactics

TCC conducted an internal communications audit and external market research to evaluate the effectiveness of TCC's message, to reduce bottlenecks in communication and to identify marketing needs.

### Standardizing Campus Procedures

Presidents across all campuses collaborate to standardize staffing in 14 academic and support departments, ranging from Career Services to the Registrar's Office, to maintain a uniform process Districtwide.

### Community Collaboration

- Aligning with local industry needs, TCC offers training for 23 of the 28 occupations identified as high-demand in North Texas by Workforce Solutions.
- TCC offers training for 26 of the 35 high-demand occupations in Tarrant County.
- In the past three years, TCC has provided training to 4,000 employees at more than 20 local businesses through partnerships with Workforce Solutions of Tarrant County.
- In 2010-2011, 71% of TCC graduates were employed, engaged in military service, or continued their studies. Programs with 100% placement in the past three years include:
  - Computer Software & Engineering
  - Computer & Information Sciences
  - Culinary Arts
  - Hospitality Administration
  - Quality Control & Safety

### Prepared to Respond

In an on-going effort to continue to safeguard our community of staff, students and faculty, the Department of Safety & Emergency Management has instituted the Alertus Desktop Messaging System. This system allows for the District-networked computers to receive and quickly display emergency information.

TCC CONNECTS STUDENTS WITH 43 COLLEGES AND UNIVERSITIES TO HELP SMOOTH THE TRANSITION TO A FOUR-YEAR DEGREE PROGRAM.



# By the Numbers

TARRANT COUNTY COLLEGE

**\$16,150,768**

Total value of active grant dollars being managed by TCC in 2012-2013.

**\$7,585,550**

Total amount of new grant awards during 2012-2013.

**\$80,307,018**

Federal Financial Aid that went to TCC students and back into the local economy in 2012-2013.

**4,624**

Total number of degrees and certificates awarded in 2013.

**\$444.8M**

The amount the Tarrant County economy receives annually due to TCC operations.

**20**

TCC IS ONE OF THE TOP 20 COMMUNITY COLLEGES IN THE NATION FOR AWARDING DEGREES TO MINORITY STUDENTS.

**8,000**

Average number of dual credit students enrolled at TCC.

**51,386**

Total TCC enrollment in Fall 2013.

**19,023**

Number of students enrolled in online distance learning courses.

**92.3%**

Increase in completions of certificates from FY 2005 to 2013.

**86%**

Increase in student advising sessions from Fall 2012.

Each year, one out of every 18 Tarrant County citizens enrolls in a course at TCC.

TARRANT COUNTY COLLEGE RANKS IN THE TOP 20 IN THE NATION FOR TOTAL NUMBER OF ASSOCIATE DEGREES AWARDED.



# Looking to the Future

## TCC CONNECT

**T**CC Connect is Tarrant County College's administrative unit responsible for eLearning, Weekend College and Dual Credit courses. TCC Connect is dedicated to eliminating barriers to student success through increased program offerings for non-traditional students, guided admissions paths, clear communication, active recruiting, targeted advising and improved registration processes. This unit works to meet the needs of students ranging from working adults completing degrees on weekends to students needing flexible schedules through online courses accessible anytime and anywhere and high school students earning college credit and high school credit simultaneously.

### eLearning

eLearning is responsible for system administration and support of the College's learning management system and related instructional technologies for the offering of distance education classes. eLearning keeps faculty informed of updates, new products, course shell archive schedules and other pertinent information. Online instructor training sessions will continue to be offered on a regular basis and be required for new to online instructors at TCC. Additionally, we will continue to refine and offer different course pacing and delivery options to make more courses and programs available to online students, to develop master course shells to support new instructors, to use collaborative teams of TCC faculty members subject matter experts for online course development and certification review and to develop routine course review and redevelopment procedures. In addition, eLearning is improving communication with advisors and is specifically working closely with online advisors to increase the support services available to online students.

### Weekend College

Weekend College will offer a comprehensive pathway to the completion of an Associate of Arts Degree within 18 months for full-time students who attend only on weekends. Centralized at the Trinity River Campus, the Weekend College cohort will commence with seven-week course rotations to allow full-time students to take advantage of flexible schedules on Friday, Saturday and Sunday. Degree plans will combine face-to-face and online instruction, and students will be partnered with campus advisors to maximize

potential for expedited completion. In addition, TCC will be partnering with the Council for Experiential Learning (CAEL) to provide students with opportunities to earn academic credit based on prior experience using the Prior Learning Assessment (PLA).

### Dual Credit

Dual Credit courses satisfy high-school graduation requirements while allowing high-school students to earn college credits. Students taking Dual Credit courses during their junior- and senior years in high school can graduate with up to 24 hours of college credit. Dual Credit courses identified as college-level academic courses by the Texas Higher Education Coordinating Board (THECB) are eligible for Dual Credit coursework, and TCC currently offers dual credit courses that satisfy both high school graduation and TCC core curriculum requirements. Additionally, college-level technical education courses, as designated by the THECB, also may be taken for dual credit. The specific courses to be offered in partnership with ISDs are determined through written agreement between the ISD and TCC. TCC Connect is working towards dual credit student self-registration in WebAdvisor and is exploring compensation models to expand the reach of Dual Credit to all high schools in TCC's service area. We are also implementing a timeline that facilitates planning with the school districts along with a Dual Credit Day event each year.

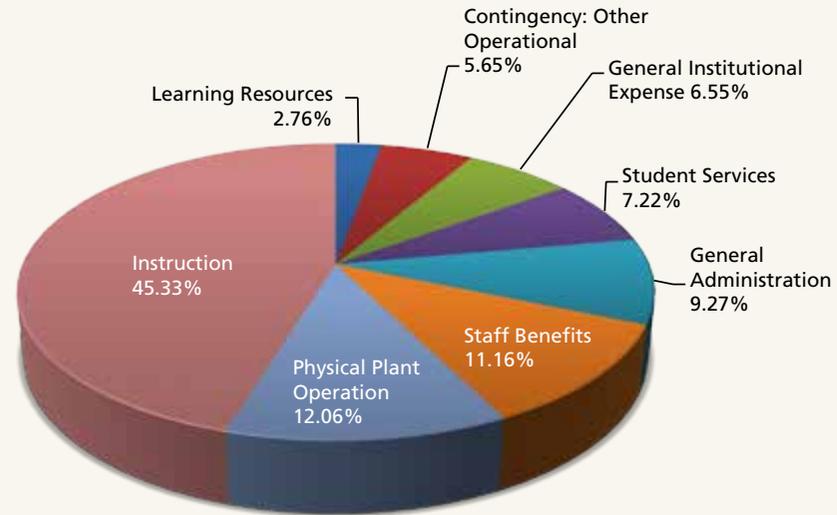
TCC Connect is excited to work with the five campuses to build upon the great work that has been done to develop eLearning, Weekend College and Dual Credit programs and to provide seamless transitions for students moving between those on the College campuses and TCC Connect.



# Financial Information

TARRANT COUNTY COLLEGE

## 2013-2014 EXPENSES



## Mission Statement

Tarrant County College provides affordable and open access to quality teaching and learning.

### Economic Impact on Tarrant County

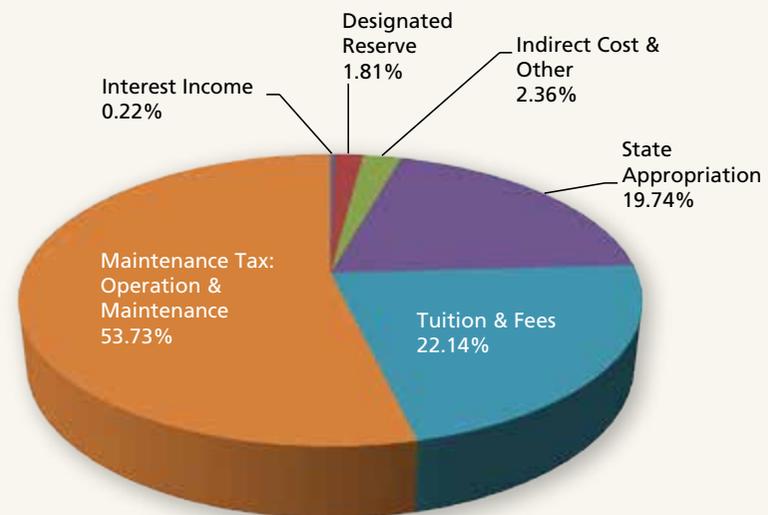
- TCC operations contribute roughly \$444.8 million annually to the Tarrant County economy
- Tarrant County College supports local TIFs in an amount of more than \$3.8 million each year.
- Student educational attainment generates a 16% rate of return on their investment, bringing a benefit to Texas of more than \$2 billion per year.
- Tarrant County College employs more than 4,400 individuals, generating \$172 million in payroll annually.
- Tarrant County College purchases contributed approximately \$13.5 million to local Minority/Women-Owned Business Enterprises in 2011-2012.

## Department of Education Annual Federal Financial Aid 2011-2012

<b>\$72,160,239</b>	Total amount of Federal Pell Grant disbursed to TCC's students.
<b>\$977,417</b>	Total amount of Federal Supplemental Educational Opportunity Grant (FSEOG) disbursed to TCC's students.
<b>\$703,580</b>	Total amount of Federal Work-Study (FWS) earned by TCC's students.

\*TPEG is a state-mandated, tuition set-aside grant program.

## 2013-2014 REVENUE



THE TEACHERS ARE HANDS-ON AND PROVIDE GREAT SUPPORT.

TCC STUDENT KEVIN MARCHABEOGLU