

Fiscal Year 2016 Internal Audit Annual Report

Prepared by Tarrant County College District Internal Audit Department

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I. Compliance with Texas Government Code, Section 2102.015: Posting the Internal Audit Plan, Internal Audit Annual Report, and Other Audit information on Internet Web site

Texas Government Code, Section 2102.015, requires state agencies and higher education institutions, as defined in the statue, to post certain information on their Internet Web sites. Below is a summary of the provisions of that statue.

Within 30 days of approval, an entity should post the following information on its Internet Web site:

- An approved audit plan, as provided by Texas Government Code, Section 2102.008.
- An internal audit annual report, as required by Texas Government Code, Section 2102.009.

The above reports are considered to be approved if they are approved by an entity's governing board or by the chief executive if the entity does not have a governing board.

Texas Government Code, Section 2102.015, also requires entities to update the posting described above to include the following information on the Web site:

- A "detailed summary of the weaknesses, deficiencies, wrongdoings, or other concerns, if any, raised by the audit plan or annual report."
- A "summary of the action taken by the agency to address concerns, if any, that are raised by the audit plan or annual report."

Tarrant County College District (TCCD) Internal Audit Department intends to ensure compliance with Texas Government Code, Section 2102.015 through the following procedures:

- Posting its Annual Audit Plan to TCCD webpage within 30 days after formal approval by the Board of Trustees.
- Posting its Internal Audit Annual Report to TCCD webpage within 30 days after formal approval by the Board of Trustees.
- Posting updates to TCCD webpage that includes the following information:
 - A detailed summary of the weaknesses, deficiencies, wrongdoings, or other concerns raised by the audit plan or annual report.
 - A summary of the action taken by the agency to address concerns, if any, that are raised by the audit plan or annual report.

II. Internal Audit Plan for Fiscal Year 2016

Audit Plan for Fiscal Year 2016		
Audit	Report Number	Status/Report Date
Data Quality	FY16DTQ.AUD.01	Final Report issued
		October 19, 2016
Dual Credit	N/A	Deferred to 2017
Employee Travel	FY16EMT.AUD.01	Final Report issued
		April 25, 2016
Dell Contract	FY16DLL.AUD.01	Final Report issued
		April 25, 2016
Texas Workforce Commission Grants	N/A	Cancelled as a result of
		external auditor coverage
Board of Trustees Expenses	FY16BRD.AUD.05	Final Report issued
		October 20, 2016

Other Services and Duties	Estimated Budgeted Hours
Follow-up Review on Audit Recommendations	400 hours
Grants Review	400 hours
Investigations (as needed)	200 hours
Administration of TCCD Hotline	200 hours
Development of the Annual Risk Assessment and Audit Plan (for Fiscal Year 2017)	80 hours
Internal Audit Department Annual Self-Assessment	40 hours
Issuance of the Annual Internal Audit Report	40 hours
Posting of the Annual Audit Plan on TCCD Internet	1 hour

Summary of Weakness, Deficiencies, Wrongdoings, or other Concerns raised by the Audit Plan or Annual Report

Finding/Internal Control Weakness	Data Quality	
	Recommendation/Management	Implementation
	Action Plan	Status
Inaccurate Residence Codes	We recommend the Vice Chancellor	Incomplete/Ongoing
We determined inaccurate residence	for Academic Affairs and Student	r
codes were entered in the Colleague	Success —	
system for out of state, foreign, and		
undocumented students on CBM	Modify the current reporting process	
student reports (CBM001 and	by working with TCCD Process	
CBM00A). Specifically, TCCD	Improvement department to ensure	
officials used codes 999 and 0ZZ	the correct residence codes are	
which are not recognized by the	entered into the Colleague system.	
Coordinating Board as residence		
codes for out of state, foreign, and	Provide training on the use of valid	
undocumented students. As a result,	active codes as defined by the	
the use of these codes generated	Coordinating Board Reporting and	
residence errors identified by the	Procedures Manual, Appendix B.	
Coordinating Board on the CBM		
student reports. We determined that	Direct staff to use the correct county,	
student residence errors accounted for	state, and foreign county codes that	
76 percent (2,168 residence	are entered in the Colleague system	
errors/2,842 total errors) of the total	for all students.	
number errors identified by the		
Coordinating Board on the student		
reports.		
Contact Hour Errors (Mismatch)	We recommend the Vice Chancellor	Incomplete/Ongoing
The Coordinating Board reviews both	for Academic Affairs and Student	
the CBM student and class reports to	Success —	
determine if the contact hours		
reported on the class reports	Implement the system error message	
(CBM004 and CBM00C) are within	in the course section building	
250 hours and 500 hours,	process for courses for which credit	
respectively, of the contact hours	hours are awarded (that is, courses	
reported on the student reports	that are reported on class report	
(CBM001 and CBM00A). If the	CBM004).	
contact hours are not within the		
required parameters it is considered a		
contact hour error (mismatch). We		
identified 17 instances where the		
contact hours did not match on the		
class and student reports.		
•		

Justification of "Review" Items In addition to the correction of errors, the Coordinating Board requires a justification of all "Review" items before data can be certified. The Coordinating Board compares data reported from the previous year to the current year and identifies items with a significant percentage increase or decrease as "Review" items.	We recommend the Vice Chancellor for Academic Affairs and Student Success — Direct each campus Vice President for Academic Affairs or another appointed TCCD official that is familiar with the business practices of each campus to provide justification of all review items.	Incomplete/Ongoing
According to the Coordinator for State Reporting, for continuing education CBM reports, a justification for the review items is done by each campus continuing education director or vice president. However, the Coordinator for State Reporting provides the justification for review items for student and class reports CBM001 and CBM004.		

Dell Contract		
Finding/Internal Control Weakness	Recommendation/Management Action Plan	Implementation Status
Receiving Dell Computer	We recommend that the Vice	Incomplete/Ongoing
Equipment	Chancellor for Institutional	
We determined 10 purchase orders	Intelligence & Technology and the	
were not received in accordance with	Vice Chancellor for Finance —	
TCCD policies and procedures. We		
reviewed the received date in	Ensure clear consistent	
Colleague and compared it to the	communication between the	
acquired date (install date) to	Technology Buyer and the	
determine if the purchase orders were	Administrative Assistant to verify	
received in Colleague after all Dell	that all Dell computer equipment are	
computers were physically received	physically received and installed at a	
and installed at a TCCD location.	TCCD location before purchase	
	orders are received in the Colleague	
Specifically, we identified	system.	
40 Dell computers were received in		
the Colleague system before they		
were physically received at a TCCD		
location. Of the 40 Dell computers		
that were received, payment for 30		
Dell computers totaling \$20,868 was		

issued before the Dell computers were physically received and installed.		
Accounting For Dell Computer	We recommend that the Vice	Incomplete/Ongoing
<u>Equipment</u>	Chancellor for Finance —	
We determined 23 Dell computers		
were not accurately accounted for in	Notify all TCCD employees, at least	
the property records. We reviewed	annually, on the process to complete	
TCCD WebAdvisor Fixed Asset	the Equipment Transfer Request	
search (property records) to determine	Form.	
the location of each Dell computer in		
our sample. We conducted a physical	Improve the personal accountability	
inventory (walkthrough) to determine	system for the computers to	
if each Dell computer could be found	minimize the number of TCCD	
at the location identified in the	assets that are deemed missing,	
property records. We identified 23	disposed and removed from the	
Dell computers in a different location	property records each fiscal year.	
than identified in the property records.		

III. Consulting Services and Nonaudit Services Completed

Nonaudit Service Objectives	Nonaudit Service Type	Nonaudit Service Description
Provided guidance for interpretation	Participation, guidance,	Provided guidance to TCCD
of TCCD policies and procedures	research, and advice	employees to help ensure the
		risk of noncompliance was
		minimized
Facilitation TCCD ethics/compliance	Participation, guidance,	Provided independent
hotline	research, and advice	research to determine whether
		fraud, waste, or abuse has
		occurred and provided
		guidance and/or advice to
		minimize or resolve the risk of
		fraud, waste, or abuse and help
		ensured institutional
		compliance issues were being
		addressed

IV. External Quality Assurance Review (Peer Review)

We are in the process of completing our external quality assurance review.

V. Internal Audit Plan for Fiscal Year 2017

Overview

The annual audit plan is a guide developed for the utilization of the internal audit resources during the fiscal year to address the risks of TCCD. Audits and reviews of selected areas included in the annual audit plan are areas that represent risk to TCCD based on the district-wide annual risk assessment performed by Internal Audit as part of the annual audit planning process.

The audit plan is a document that may change during the fiscal year as circumstances change. Requests from management, changes in audit resources, and changes in TCCD's organization or operations may result in changes to the audit plan. Any significant changes to the audit plan would require approval from TCCD Audit and Finance Committee.

Development of the Audit Plan

The Fiscal Year 2017 audit plan covers the period of September 1, 2016, through August 31, 2017. The Internal Audit Department allocates its resources in a manner that is consistent with the mission and goals of TCCD. To support TCCD's mission, audit coverage is considered across the district. The audit plan is designed to provide coverage of key business processes during the given Fiscal Year.

The following risk factors were considered and weighted (high, medium, and low) to assess risk on each business area at TCCD:

- Potential for impact on district-wide operations
- Probability of significant errors, fraud, noncompliance, and other exposures
- Changes in systems, processes, policies, or procedures
- Complexity of operations
- Information technology
- Results and time since last engagement (review/audit)
- Extent of state and federal government regulations
- Concerns based on discussions with Board of Trustees Audit and Finance Committee Members and Management
- Volume of Transactions
- Employee Turnover

Internal Audit is required by the Professional Practice of Internal Auditing and Generally Accepted Government Auditing Standards to conduct certain activities on an annual and/or periodic basis, such as an internal quality control assessment and an annual audit report.¹

¹ The internal quality control assessment assesses the efficiency and effectiveness of the internal audit activity and identifies opportunities for improvement. The purpose of the internal audit annual report is to provide information on the assurance services, consulting services, and other activities of the internal audit function.

Audit Plan for Fiscal Year 2017		
Audit	Estimated Budgeted Hours	
Dual Credit	600 hours	
Tuition	500 hours	
Tradesmen International Contract	500 hours	
Ellucian Contract	500 hours	
Board of Trustees Expenses	200 hours	

Other Services and Duties	Estimated Budgeted Hours
Follow-up Review on Audit Recommendations	400 hours
Stipend Review	400 hours
Investigations (as needed)	200 hours
Administration of TCCD Hotline	200 hours
Development of an Annual Risk Assessment and Audit Plan (for Fiscal Year 2018)	80 hours
Internal Audit Department Annual Self-Assessment	40 hours
Issuance of the Annual Internal Audit Report	40 hours
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VI. External Audit Services Procured in Fiscal Year 2016

TCCD internal audit department did not contract with any external audit company during Fiscal Year 2016. TCCD has a contract with Weaver to conduct an audit on TCCD Comprehensive Annual Financial Report.

VII. Reporting Suspected Fraud and Abuse

TCCD has taken the following actions to ensure compliance with the requirements of Section 7.09, Fraud Reporting, General Appropriations Act (84th Legislature, Conference Committee Report):

- TCCD internet homepage website includes a fraud reporting link that provides information on how to report suspected fraud, waste, and abuse involving state resources directly to the State Auditor's Office.
- TCCD internal audit policies and procedures has steps to ensure the internal audit department reports suspected fraud involving state funds to the State Auditor's Office.

In addition, TCCD has a link for fraud, waste, or abuse reporting under Administration and General Counsel Intranet site that can be accessed by all employees, staff, and faculty at <u>https://secure.ethicspoint.com/domain/media/en/gui/35919/index.html.</u> TCCD also has a policy on reporting fraud found at CDE (LOCAL) on the College's website <u>www.tccd.edu</u>.

Furthermore, to comply with Texas Government Code, Section 321.002 (Coordination of Investigations) TCCD internal audit department policy and procedures states the internal auditor will work in conjunction with the administrative head to contact the State Auditor's Office.